

**Minutes of a meeting of the Fairford Patients' Participation Group held by zoom
on 17 February at 1.30pm**

1. Those present

John Read - Chair and Secretary
Cllr Stephen Andrews – Patient and meeting host
Margaret Bishop – Patient
Mary Ann Dibbs – W4W Wellbeing Coordinator
Caroline Gooch - Social Prescriber
Kelly Smith - General Manager of Friends of Fairford and Lechlade
Alison Watkins-Nash - Patient

John welcomed Caroline to her first meeting and Kelly as an alternate for Shelley Welsh

2. Apologies

Judith Butler and Jenny Sanford. Diane Piatek, Partner Practice Manager, was inadvertently unable to be present.

3. Matters arising from the meeting of 25 November 2021

There were no matters arising

4. Report by Diane

John would ask Diane for a short written report for circulation.

5. Report by Mary Ann

Mary Ann reported that W4W was now a charity – no 1197291. There had been a number of initiatives aimed at reducing loneliness and isolation including

Community Cafés
Walking groups
Men in Sheds
Fairford Crafters
A Lego Club
Craft Workshops
Digital Inclusion
Youth work

Mary Ann reported that she had had two referrals from the Surgery

Mary Ann and Kelly were working together on possible projects.

Rachel Coates had been recruited by W4W as a Volunteer Coordinator to recruit, train and manage the increasing number of volunteers.

6. Report by Kelly

Kelly reported that The Friends were working on a recovery plan now that COVID had become less rife. Volunteer Drivers were now up to strength and were able to cope with demand. Lechlade Lions will deliver prescriptions. The Nursing team were managed by Jan and Emma and were dealing with more referrals. Fairford Hospital were now able to act as a venue for the Lunch Club. The Friends were seeing how they could revive the Memory Club. This required qualified practitioners. A Bereavement Café had started and had been attended by 12 people. There would be a fundraising door-to-door collection in May.

7. Report by Caroline

Caroline reported that she was in her seventh week in post. She covered Tetbury, Fairford and Lechlade. This meant work at 8 surgeries. There had been new referrals to add to a backlog. Three clients had been signposted to her by Mary Ann. Caroline's work included support for patients' needs including homelessness, domestic abuse, frailty, financial and other issues.

8. AOB

Patients were receiving texts from the surgery asking them to complete blood pressure monitoring forms. Some had thought these might be scams. The on-line forms were also difficult to complete without having a paper copy to record each pressure reading. Diane would be asked to comment. **Action Diane**

Physiotherapy provision in Fairford appeared to be sparse. It was understood that the PCN had funded more physiotherapy hours. Diane would be asked to comment. **Action Diane.**

9. DONM

Stephen had kindly circulated a Doodle poll. Members were kindly requested to fill this in for a meeting on a Thursday in May. **Stephen please recirculate**